

From: [Townsend, MarkS](#)
To: [Mason, Steve](#)
Subject: Remote Support Invitation from Townsend, MarkS
Date: Tuesday, September 19, 2017 11:09:32 AM

Townsend, MarkS would like to start a support session with you. To do so, please click on the link below and follow the online instructions.

<http://remoteassist2.epa.gov/?ak=73cb5b99eb6bb5c72c2bed999ad23664>

Bomgar enables a support representative to view your screen in order to assist you. Session traffic is fully encrypted to protect your system's data. Once a session has begun, you will be able to end it at any time.

--

Powered by Bomgar

<http://www.bomgar.com/>